

PUPPY RETURN

POLICY

Returning a puppy is the last option, for the benefit of the puppy! Going to a new home is stressful, so if their next stop can be their forever home, that is the best for them. If they come back to us, then they will need to adjust to us again, and then find their forever home and transition once more. There are a few options before returning your puppy.

OPTIONS

LOCAL

First is a local home with friends of family. Ask around, post to your social media, ask your vet, ect. Find a home with someone you trust locally!

RESCUE

Next is a rescue or breed rehoming group. They are equipped to find great homes, and will work out of your local area. Search for local organizations, or ask your vet for recommendations.

FAMILY BRED PUPPIES

If returning your pup is absolutely necessary, our protocol is as follows:

Puppies younger than 12 weeks

- 50% refund of adoption cost
- Cost of travel will be deducted from your refund
- All additional vet records as well as original records must go with the puppy

Puppies older than 12 weeks

- 25% refund of adoption cost
- Cost of travel will be deducted from your refund
- All additional vet records as well as original records must go with the puppy

DETAILS

- At the point of their return, we claim full ownership of the puppy once more, and the original owner has no longer any claim on the puppy.
- Refunds will be processed in due time, only after we have received the puppy, safe and sound.
- We hold the right of final say in any situation, and the right to refuse return for any reason.
- We understand that returning a puppy is a difficult and emotional situation, and we appreciate your cooperation and support. It is not something that we take lightly. The puppy's wellbeing is our number one priority!